

### Program Background (slides 5 - 6)

- Wisconsin Department of Health Services (DHS) CLTS Website: [dhs.wisconsin.gov/clts/index.htm](https://dhs.wisconsin.gov/clts/index.htm)
- CLTS Program Overview, Family Voices of Wisconsin (FVW) Fact Sheet: [familyvoiceswi.org/resource-library/introduction-and-overview](https://familyvoiceswi.org/resource-library/introduction-and-overview)

### How the CLTS Program Provides Support (slides 7 - 8)

- DHS Supports and Services at a Glance: [dhs.wisconsin.gov/library/collection/p-02570](https://dhs.wisconsin.gov/library/collection/p-02570)
- Covered Services: [dhs.wisconsin.gov/clts/services.htm](https://dhs.wisconsin.gov/clts/services.htm)
- Wisconsin DHS Waiver Manual: [dhs.wisconsin.gov/publications/p02256.pdf](https://dhs.wisconsin.gov/publications/p02256.pdf)

*\*Coming Soon: Wisconsin CLTS Manual for Families*

### Eligibility (slides 9 - 11)

- DHS Website: [dhs.wisconsin.gov/clts/eligibility.htm](https://dhs.wisconsin.gov/clts/eligibility.htm)
- DHS CLTS Waiver Manual, Chapter 2: [dhs.wisconsin.gov/publications/p02256.pdf](https://dhs.wisconsin.gov/publications/p02256.pdf)

### Functional Screen Information (slides 12 - 15)

- DHS Functional Screen, What to Expect: [dhs.wisconsin.gov/publications/p03061.pdf](https://dhs.wisconsin.gov/publications/p03061.pdf)
- Functional Screen, FVW Fact Sheet: [familyvoiceswi.org/resource-library/3-completing-a-functional-screen](https://familyvoiceswi.org/resource-library/3-completing-a-functional-screen)

### Support and Service Coordinators (slides 16 - 20)

- Deciding Together Guide: [dhs.wisconsin.gov/publications/p02246.pdf](https://dhs.wisconsin.gov/publications/p02246.pdf)
- More about Deciding Together: [dhs.wisconsin.gov/publications/p02246c.pdf](https://dhs.wisconsin.gov/publications/p02246c.pdf)
- County Contact Information: [dhs.wisconsin.gov/clts/contact.htm](https://dhs.wisconsin.gov/clts/contact.htm)

### Role of the Individual Service Plan (ISP) (slides 21 - 22)

- Developing Your ISP, FVW Fact Sheet: [familyvoiceswi.org/resource-library/5-developing-your-childs-individual-service-plan](https://familyvoiceswi.org/resource-library/5-developing-your-childs-individual-service-plan)
- ISP Form (used by your SSC): [dhs.wisconsin.gov/forms1/f2/f20445i.pdf](https://dhs.wisconsin.gov/forms1/f2/f20445i.pdf)

### **What Might CLTS Provide?** (slides 23 - 26)

- Tool for Families to Create Goals: [Creating Goals for Children](#)
- Supports and Services At a Glance: [dhs.wisconsin.gov/publications/p02570.pdf](https://dhs.wisconsin.gov/publications/p02570.pdf)
- Covered Services: [dhs.wisconsin.gov/clts/services.htm](https://dhs.wisconsin.gov/clts/services.htm)

### **The Role of Families** (slides 27 - 29)

- Participant Rights and Responsibilities: [dhs.wisconsin.gov/forms/f20985.pdf](https://dhs.wisconsin.gov/forms/f20985.pdf)
- Frequently Asked Questions and Eligibility: [dhs.wisconsin.gov/clts.costs.htm](https://dhs.wisconsin.gov/clts.costs.htm)
- DHS Parental Payments Handout: [dhs.wisconsin.gov/library/collection/p-03342](https://dhs.wisconsin.gov/library/collection/p-03342)
- Parental Payments Calculation Worksheet: [dhs.wisconsin.gov/library/collection/f-01337](https://dhs.wisconsin.gov/library/collection/f-01337)

### **Waiting for Enrollment After Eligibility** (slides 30 - 32)

- DHS Enrollment Delay Dashboard: [dhs.wisconsin.gov/clts/enrollment-dashboard.htm](https://dhs.wisconsin.gov/clts/enrollment-dashboard.htm)
- Children's Community Options Program (CCOP): [dhs.wisconsin.gov/ccop/index.htm](https://dhs.wisconsin.gov/ccop/index.htm)

### **Lessons from Other Families** (slides 33 - 36)

- High-Dollar Items: [dhs.wisconsin.gov/forms/f21353i.pdf](https://dhs.wisconsin.gov/forms/f21353i.pdf)
- Restrictive Items: [dhs.wisconsin.gov/publications/p02616.pdf](https://dhs.wisconsin.gov/publications/p02616.pdf)
- CLTS Provider Listing: [cltsproviderdirectory.wi.gov/s](https://cltsproviderdirectory.wi.gov/s)

### **Appeals Process and Troubleshooting** (slides 37 - 41)

- County Contacts: [dhs.wisconsin.gov/clts/contact.htm](https://dhs.wisconsin.gov/clts/contact.htm)
- Wisconsin DHS Contact, DHS Bureau of Children's Services (BCS) Technical Assistance Center: **608.267.6767** or [DHSBCSTAC@dhs.wisconsin.gov](mailto:DHSBCSTAC@dhs.wisconsin.gov)
- Disability Rights Wi (DRW) CLTS Appeal Overview: [disabilityrightswi.org/wp-content/uploads/2022/11/CLTS-Services-Hearings-11-2022-acc.pdf](https://disabilityrightswi.org/wp-content/uploads/2022/11/CLTS-Services-Hearings-11-2022-acc.pdf)
- Filing for a Fair Hearing (formal appeal): [doa.wi.gov/Pages/LicensesHearings/DHAWFSRequestingaHearing.aspx](https://doa.wi.gov/Pages/LicensesHearings/DHAWFSRequestingaHearing.aspx)
- Appealing a Denial, FVW Fact Sheet: [familyvoiceswi.org/resource-library/8-appealing-a-denial](https://familyvoiceswi.org/resource-library/8-appealing-a-denial)

### **How Do I Get Started?** (slides 42 - 43)

- Steps to Apply: [dhs.wisconsin.gov/clts/apply.htm](https://dhs.wisconsin.gov/clts/apply.htm)